

Website Privacy Statement

1. Introduction

Your privacy is important to Jaws Buckets & Attachments Pty Ltd (ABN 30 010 049 537) ('Jaws', 'we', 'us'). Jaws collects, uses, discloses and holds personal information you provide to Jaws during the course of your dealings with Jaws in accordance with the Australian Privacy Principles as set out in the Privacy Act 1988 (Cth). 'Personal Information' is any information about you that identifies you, or by which your identity can reasonably be ascertained and includes any credit related information provided to us

Jaws also complies with the credit reporting provisions contained in Part IIIA of the Privacy Act and the Credit Reporting Privacy Code, insofar as they apply to Jaws in connection with the provision of commercial credit and the management of credit related information.

2. Use and Disclosure of Personal Information

Jaws collects personal information from its customers, suppliers and other parties as is reasonably necessary for purposes relating to its business functions and activities.

Jaws may use and/or disclose personal information for the primary purpose for which it was collected. Such primary purposes include:

- to deliver goods and services;
- to identify individuals with warranties;
- to administer and enforce commercial credit and guarantee agreements;
- meeting our legal and regulatory requirements;
- for marketing and promotional purposes; and
- other general business functions and activities.

In all cases where we disclose personal information to other entities, including related companies, those entities are required to keep such information confidential and restrict their use of it to the permitted purposes.

Jaws does not disclose your personal information for any secondary purposes unless your consent has been given or as required by law, and will not sell or license any personal information that we collect from you.

3. Collection of Personal Information

Jaws will collect personal information in a fair and lawful manner, and not in an unreasonably intrusive way.

Whenever possible, we collect your personal information from you or someone authorised by law to act on your behalf. This may take place in a number of ways, such as when you place an order to provide a product or service; when opening a trading account with the company or in other correspondence with the company.

However, we may also collect personal information about you from someone else. For example, if you apply for, commercial credit we may, with your consent, obtain a credit report about you from a credit body for the purposes of assessing your application or obtain trade

references. In addition, we may obtain personal information from third parties such as our dealers and distributors, contractors and regulatory authorities.

Our Web site may also offer interactive facilities, such as customer enquiry or comment forms and competition entry forms, where personal information may be collected.

At or before the time Jaws collects your personal information, or if that is not practicable, as soon as practicable afterwards, Jaws will give you notice of the purposes for which the information is collected; to whom, or the types of individuals or organisations to which, Jaws might usually disclose information of the kind collected; any law that requires the particular information to be collected, and the main consequences if all or part of the information is not provided.

4. Nature of Information collected

The personal information Jaws may collect about you is dependent upon your relationship with Jaws. The following are some examples of the types of personal information that Jaws may collect:

a. *Commercial customers and dealers*

- personal details - names, addresses, telephone numbers;
- financial details - bank account details; and
- trade reference and credit checks relating to credit history, credit capacity and eligibility for credit

b. *Suppliers*

- personal details - names, addresses, telephone numbers
- financial details - bank account details

c. *Others*

Other information that we consider reasonably necessary for the performance of our business functions and activities.

5. Sensitive Information

It is unlikely that Jaws will collect any sensitive information about an individual. If however, any sensitive information is required, we will first seek your express consent, and such information will be collected and used in accordance with the law.

6. Unsolicited Information

If Jaws receives personal information that was not solicited and Jaws determines that it could not have collected the information, then Jaws will as soon as practicable, destroy the information or ensure that the information is de-identified. This will be done only if it is lawful and reasonable to do so, and does not relate to information contained in a Commonwealth record.

7. Government Identifiers

Jaws does not collect or use government identifiers (e.g. Medicare number) to identify individuals.

8. Anonymity when dealing with Jaws

Only where it is practicable, Jaws may allow individuals the option not to identify themselves when dealing with us.

9. Direct Marketing

A primary purpose for which Jaws collects personal information may be marketing. From time to time, we may use personal information to inform our customers about our products and services including special offers and promotions that we think may be of interest to you.

We will give you the opportunity to express a wish not to receive direct marketing communications. You can also let us know at any time if you no longer wish to receive marketing material and we will remove your details from our direct marketing database.

10. Security of Personal Information

Security of personal information is important to us and we take all reasonable steps to protect personal information from misuse, loss, unauthorised access, modification or disclosure.

Some of the ways we protect personal information include:

- external and internal premises security;
- restricting access to personal information only to staff who need it to perform their day to day functions;
- maintaining technology products to prevent unauthorised computer access or damage to electronically stored information, such as requiring identifiers and passwords, firewalls and anti-virus software; and
- maintaining physical security over paper records.

Generally Jaws will destroy personal information after a period of seven (7) years following its collection or unless it is required to be kept for a longer period because of the purpose(s) for which it was originally collected, or as required by law.

Jaws will take reasonable steps to destroy or permanently de-identify personal information if it is no longer needed for the purposes for which Jaws is authorised to use it.

11. Website

Jaws may collect information about individuals' visits to Jaws-owned websites by placing "cookies". We do this in order to monitor traffic patterns and serve individuals more efficiently if they revisit the sites.

We do not use cookies to collect personal information. If you continue to use our website, you will be taken to have been aware of and to have consented to our use of Cookies as described in this Privacy Policy.

In order to determine which parts of our website users are most interested in, and to improve the website, we use various analytics tracking mechanisms. This includes software from various third parties, including Google Analytics and Web Trends Analytics. These third parties may set and access cookies on your computer or other device and may use similar technologies to collect information about your activity on the website. The information regarding your usage of our websites and mobile applications may be transmitted to such third parties and stored on their servers.

Jaws's web site may integrate certain third-party plug-ins (such as a Facebook "like" button) and social media features. Even if you do not click on such plug-ins, these third parties may collect information about you, such as your IP address and the pages that you view. They also may set and/or access a cookie. These plugins and features are governed by the privacy policy of the company providing them.

Jaws's web site may contain links to other web sites and those third party web sites may collect personal information about you. We are not responsible for the privacy practices of other businesses or the content of web sites that are linked to our web site. Jaws encourages users to be aware when they leave the site and to read the privacy statements of each and every web site that collects personally identifiable information.

12. Access to personal information

You may request access to the personal information we hold about you. If you want access to your personal information held by Jaws, please put your request in writing and clearly identify the personal information you seek access to. All requests for access must be addressed to The Privacy Compliance Officer (see contact details below).

13. Accuracy of your personal information

Jaws will take reasonable steps to ensure that information that is collected on its customers; or used or disclosed having regard to the purpose of its use or disclosure; is accurate, complete and up-to-date. If an individual finds that information we hold about them is incorrect, they should contact us immediately and we will take reasonable steps to correct it. If you seek correction and Jaws disagrees that the information is incorrect, we will provide you with its reasons for taking that view.

14. Notifiable Data Breaches

From February 2018, the Privacy Act includes a new Notifiable Data Breaches (NDB) scheme which requires us to notify you and the Office of the Australian Information Commissioner (OAIC) of certain data breaches and recommend steps you can take to limit the impacts of a breach.

The NDB scheme requires us to notify about a data breach that is likely to result in serious harm to affected individuals. There are exceptions where notification is not required. For example, where we have already taken appropriate remedial action that removes the risk of serious harm to any individuals.

If we believe there has been a data breach that impacts your personal information and creates a likely risk of serious harm, we will notify you and the OAIC as soon as practicable and keep in close contact with you about the nature of the breach, the steps we are taking and what you can do to reduce the impacts to your privacy.

If you believe that any personal information we hold about you has been impacted by a data breach, you can contact us using the contact details below.

15. Policy Updates

Jaws reserves its right to amend this Privacy Policy from time to time. Any amendments become effective when published on our web site. You should review the Privacy Policy regularly for any such amendments. Copies of the policy can be obtained by contacting the Privacy Compliance Officer, details below.

16. Contact

If you have any queries, complaints or would like more information on how Jaws handles your personal information you can write to the contact below and we will endeavour to respond to all communications within 30 days.

The Privacy Compliance Officer

PO Box 1022, Archerfield, QLD, 4108, Australia
or by sending an email to: Hr@jaws.com.au

Terms of Use

Copyright in these documents published on Jaws World-Wide Web Server is owned by Jaws Buckets and Attachment Pty Ltd.

Jaws Buckets and Attachment Pty Ltd authorises you to copy the documents for non-commercial use within your organisation only, provided that the above copyright notice appears in each and all copies. Except as expressly provided above, nothing contained herein shall be construed as conferring any license or right under any Jaws's copyright, patent, trademark or other intellectual property rights.

This publication may include any inaccuracies or errors. THESE DOCUMENTS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF ANY THIRD PARTY'S RIGHTS OF ANY KIND. IN NO EVENT, JAWS, LTD. SHALL BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER OR ANY DAMAGES, WHETHER IN CONTRACT, TORT OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH THE USE OF THE DOCUMENTS HEREIN. These documents are subject to change at any time without notice.

